Surescan/Image Composer:
Installation Instructions

SureSmile

If you are using a CBCT scanner to capture scan data in SureSmile®, you must also install Dentsply Sirona's client-based software application, called Surescan, on any Windows™ Pro-based computer (see compatability instructions for Apple® computers) that you use to import scan data into SureSmile® when you order a model.

In addition, if you currently have a third-party image management system integrated with SureSmile (i.e., Dolphin ImagingPlus™, Oasys, Ortho2™, Ortho2 Edge™, Carestream/Kodak Orthodontic Imaging software, etc.) you will need to install another Dentsply Sirona software application, called Image Composer, to serve as a "bridge" from your image management system to SureSmile®.

To summarize what needs to be done:

1. Determine which Windows™ Pro-based computers in your office will be used to capture CBCT data (see instructions below for Apple® computers) .

2. Install these applications on each of these computers using the instructions in this guide.

Important: Please read the following before you begin:

- These software applications are intended only for those computers on which you will use Surescan or Image Composer. You do not need to install the applications on computers which only use SureSmile® on the web.

- WINDOWS COMPUTERS:
  Computers must be Windows™ Pro-based (Windows 10 or Windows 11). You cannot install the applications on Windows™ Home-based computers.

- APPLE® COMPUTERS:
  Users will need to install a 3rd-party program (such as Boot Camp®) prior to installation, which creates a Windows partition on the Mac's® hard disk for the installation of the Windows™ software.

- You must have Administrator privileges for each computer for which you plan to install these applications.

‼️ **At your own risk, you may need to temporarily disable any firewalls or antivirus protection prior to downloading the software. If you do so, please remember to reenable firewalls or antivirus protection as soon as the download is complete.**

Installation Instructions:

1. Open your web browser and type https://login.suresmile.com into the address bar. Input email address and password; click "Login".

2. On the SureSmile database page, click the question mark "?" in the top right of the page, then click "Help Center".

3. Click the "Install Surescan/Image Composer" link. Depending on which web browser you are using, the file will automatically begin downloading, or you may have to approve the download first.

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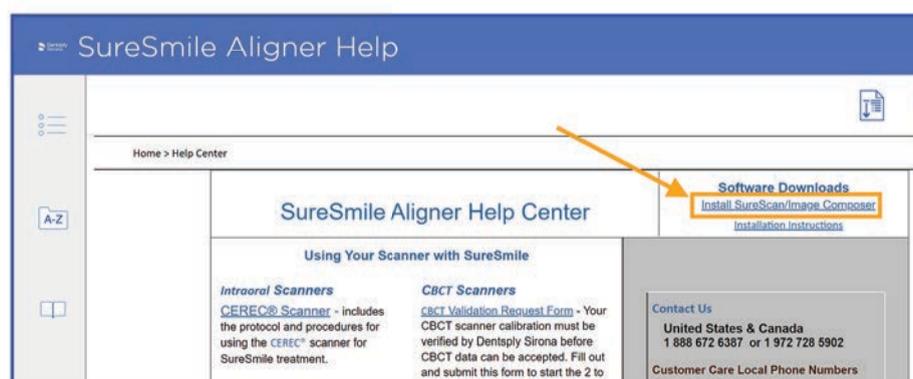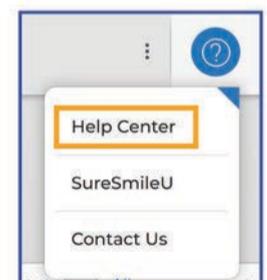
4. Start the installation process by double-clicking the file.
    - If the Windows "Open File – Security Warning" dialog box opens, click "Run".

5. The InstallShield wizard opens (it may take several minutes for the installation to begin). If a dialog prompts you to uninstall an older version of SureSmile®, click OK, and then Yes to confirm. When the dialog below appears, click "Next" to proceed to the next step.

6. The computer will then check the system for any 3rd-party applications used by SureSmile®. The dialog will note any applications necessary to proceed. For this example, there is a "no 3rd-party applications need to be installed" notification. Click "Next" to continue.

7. The next dialog box that appears will gather connection information about the cloud server and the file catalyst server where the installs are. the Login URL will automatically populate to show the "https://login.suresmile.com" address and both boxes will be checked for the SureSmile Scan Component and the Image Composer Component. Click "Next" to proceed.

8. The "Ready to Install the Program" dialog box opens. Click "Install".
    The installation may take several minutes.
    - If the Windows "User Account Control" window opens, Click Yes.

9. When the installation of the applications are completed, click "Finish".
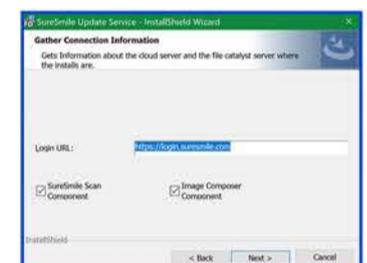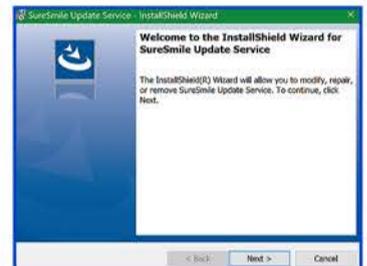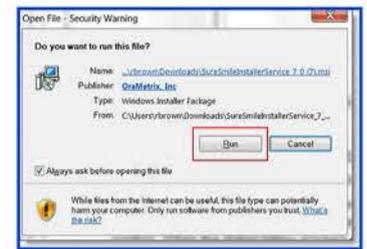
NOTE: Allow AT LEAST 20 MINUTES for the installation to finish before trying to use Surescan or Image Composer. Installation will take place in the background which can delay these applications to be visable until finished.

10. When the installation icons for the specified SureSmile® edition appear on the computer desktop, the installation has completed and the SureSmile® client software is ready for use.

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